

Pymont Cares Inc.

INC. 9882074



Volunteers Information Manual

Version 6 - 2022



Recycling furniture and whitegoods to those who need them most in the inner city

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Pymont Cares Inc.

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OUR MISSION

Pymont Cares Inc. (PCI) is a registered charity. PCI aims to help people on a low income living in the City of Sydney by providing household goods, furniture, and whitegoods to those in greatest need. We focus on the client's needs, Pymont Cares work with more than 40 social work agencies in the City of Sydney.

Since 2012, PCI have provided many thousands of pieces of furniture, whitegoods and other household items to thousands of people in need. Even in the pandemic affected 12 months from the start of August 2021, over 260 people received deliveries from Pymont Cares.

PCI has a dual focus on contributing to a sustainable environment. At the highest level deploying used furniture and other items to new homes reduces the amount of unwanted material going to landfill. Additionally, through a number of partnerships PCI swaps items that we cannot use for items that we can and before assigning anything to landfill we offer to other charities and recycle through established programs.

Our clients are often setting up home after a major disruption in their lives, a period of homelessness, arriving in Australia as a refugee, leaving a home as a result of domestic violence, rehabilitation or from a period in detention.

Pymont Cares is different from most other agencies in that it:

- Provides furniture free to those in need;
- Supplies small electrical appliances and whitegoods **free** of charge;
- receives no regular public funding; and
- is operated **entirely** by volunteers.

OUR VALUES

COMPASSION	RESPECT	TEAMWORK	SUSTAINABILITY
<ul style="list-style-type: none"> · We listen to others seeking to understand their needs · We are self-aware - seeking to understand how our behaviour affects others 	<ul style="list-style-type: none"> · We treat others with respect - this means that: - We speak positively when addressing LBGTQI, race, ethnicity, religion, gender, differing abilities · We value the diversity brought by our volunteers and the clients that we serve 	<ul style="list-style-type: none"> · We value the contribution of everyone in the process · We work collaboratively · We raise concerns before they escalate · We address issues openly and honestly · We accept feedback as a means of learning and improving · We deliver feedback directly, constructively and at an appropriate time 	<ul style="list-style-type: none"> · We cooperate with others who share our passion for recycling and reuse

GOVERNANCE

Pyrmont Cares Inc. (PCI) is a NSW Incorporated Association (Inc. 9882074) and became a registered charity and not for profit in 2015. PCI is exempt from paying income tax, is a registered Public Benevolent Institution and has Deductible Gift Recipient Status ABN 51 966 266 798.

PCI is run by its members who annually elect a committee of up to ten people to manage its affairs at an annual general meeting.

Membership of PCI is free and no liability attaches to members. We encourage all volunteers to be members and this is automatic from those who volunteered from February 2016.

The Committee meets at least 6 times a year, members are able to attend and speak at meetings with the Chairman's agreement.

Minutes and agendas of committee meetings are available on request from sec@pyrmontcares.org.au

The Membership and the Committee

Committee members are made up of: President, Vice President, Secretary, Treasurer, and Non-Executive Committee

Pyrmont Cares is run entirely by volunteers. In 2022 there are approximately 60 volunteers involved in our organisation.

The organisation is entirely funded by donations and sponsorship. We receive no on-going aid from the Commonwealth or State government or the City of Sydney.

There are many roles for volunteers including driving our vehicles, collecting and delivering furniture and assisting with administrative jobs needed to make all this happen.

Our executive committee is:

- President: Peter Devoy
- Vice President: Muriel Chen
- Secretary: Michele Jackson
- Treasurer: David Rice
- Public Officer: David Rice

Non-executive committee members

- Vic Dorsen
- Paul Limmer
- Anne Morphett
- Pamela Houliston
- Howard Houliston

Insurance

Volunteer insurance

PCI has Personal Accident insurance Covering volunteers, work experience, work for the dole & Centre

Public Liability Insurance

PCI has insurance cover for Public Liability, Product Liability & Pollution Liability.

Vehicle Insurance

PCI has Fully Comprehensive and Compulsory Third Party Personal Injury Insurance on both of its vehicles. It covers any driver who in the past 3 years:

- has NOT had an insurer decline or cancel a policy, impose specific conditions on a policy, or refuse a claim
- has NOT had their driver's licence suspended, cancelled or restricted
- has NOT committed any criminal acts in relation to Fraud, Theft or Burglary, Drugs, Arson, Criminal, Malicious and/or Wilful Damage.

Workers Compensation Insurance

PCI does not have Workers compensation because it has no employees.

VOLUNTEERS

Volunteers are so important

Our volunteers are essential to the work of Pymont Cares. By volunteering with us, you'll contribute to a vital community need and reduce the amount of waste going to landfill. You'll meet a wide range of people already involved and learn that volunteering is interesting, exciting and rewarding. Volunteering with us helps to create a friendlier, stronger, and more caring community and provides you with the opportunity to build stronger links within our community

What our volunteers do

There are many ways that volunteers assist our organisation. There are tasks that can be carried out by people with limited strength or mobility and some where we are in need of individuals with the physical strength to move furniture and whitegoods. The safety of volunteers is paramount and equipment is available to assist volunteers to safely move the whitegoods and furniture.

Administrative work - There are specific jobs for people with administrative skills, for example, phone and email contact with either donors or with the client's caseworkers and communications assistance with Facebook & brochures.

Handy persons - There are tasks for a handy people to do minor repairs to furniture or to test and tag electrical appliances (training and equipment provided).

Depot staff - Each Tuesday some volunteers attend the depot in Leichhardt where our furniture and whitegoods are stored. While the truck crew is collecting the donated items they select and prepare the items for clients that will be loaded on the truck for delivery on Wednesday.

Truck crew - To be part of the truck crew you must be relatively fit and healthy as the tasks require moving whitegoods and furniture. As a crew member you will be rostered no more than once a month, from 9 am-12 noon on a Tuesday or a Wednesday. If you would like to volunteer more than once a month there are always additional shifts available. You'll be working in a team of three including a driver of the vehicle.

Currently on Tuesdays the crew meet at the truck (in Pymont) and go out collecting furniture and whitegoods from donors. The pickup area comprises suburbs that fall within the City of Sydney council area and adjoining parts of the Inner West Council area (see map below). The donated goods are then delivered to our depot, in Leichhardt, where they are unloaded and later cleaned, checked and stored ready for future delivery. Our Wednesday crew delivers furniture as scheduled by our Deliveries Coordinator. Deliveries are restricted to the same area as pickups.

If you want to volunteer as a truck driver you will need to have a NSW Car Driver's Licence and complete a Driver Declaration for both vehicles and, if appropriate, will be assigned to drive either a four tonne truck or a one tonne van. Training and familiarisation with the vehicles operation and safety is provided, including the use of the hydraulic lift on the truck.

Truck roster management system

- On the 15th of each month the Truck Roster Coordinator (TRC) sends an email to all volunteers requesting their availability to do one or more shifts in the next month
- By the 25th of each month the TRC publishes the next month's truck roster
- on the Thursday prior to the next Tuesday and Wednesday shifts, the TRC sends a reminder email to the drivers and crew members
- on the Sunday prior to the next Tuesday and Wednesday shifts, the TRC sends a reminder text message to the drivers and crew members
- Any volunteer unable to do their rostered shift should contact the Truck Roster Coordinator ASAP by replying their email, so that a replacement can be arranged.
- Prior to the Tuesday shift, the Pickups Coordinator uses the *Pymont Cares Form Service* to email the pickup schedule to the driver and crew.
- Prior to the Wednesday shift, the Deliveries Coordinator uses the *Pymont Cares Form Service* to email the pickup schedule to the driver and crew.

OUR SPONSORS

Pymont Cares operates entirely on the work of volunteers and the support and funds provided by a range of sponsors. We are proud to be supported by the following businesses in Pymont:

Raine&Horne, The Star, Christmas In Pymont, Pride Electrical, Main On Construction, Blue Eye Dragon and Woolworths.

With help from our generous corporate sponsors and personal donors, Pymont Cares can cover the fixed costs of maintaining the recycling depot and the two vehicles without needing to conduct time-consuming fundraising campaigns. This means that our Volunteers' valuable time can be allocated fully to what we do best, i.e. delivering our services to the needy people of Sydney City.



HOW PYRMONT CARES OPERATES

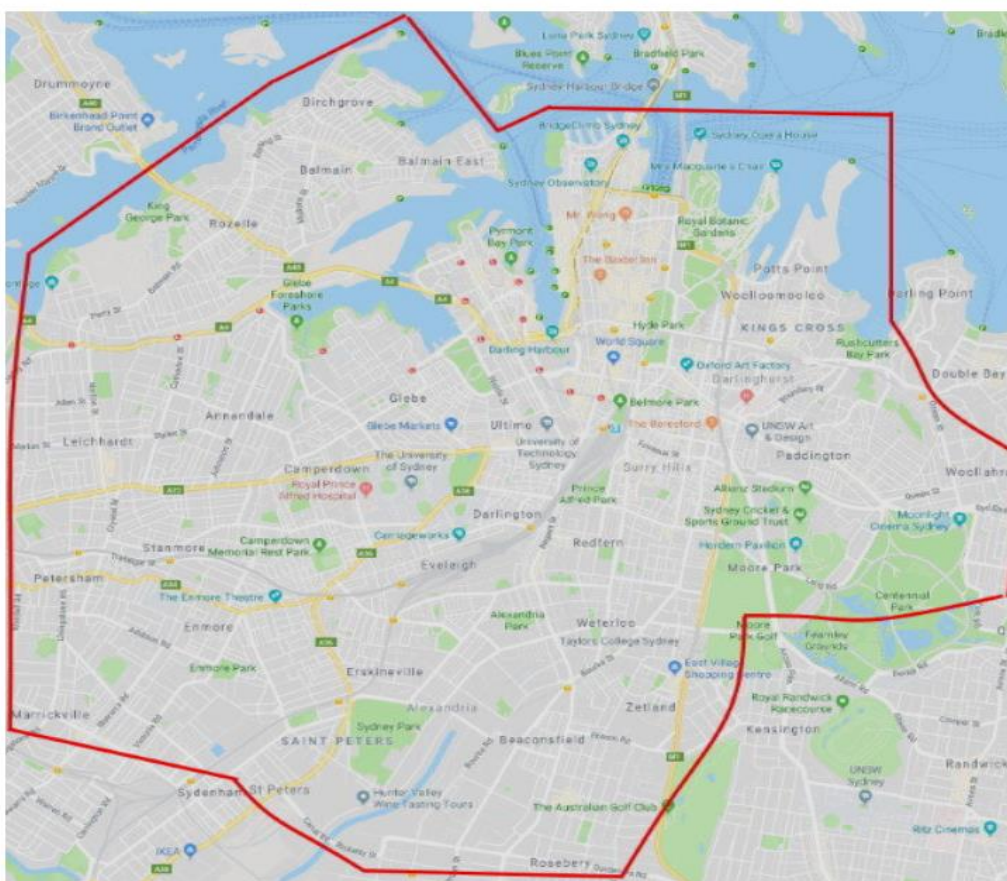
A. Donations

How does it work?

Pyrmont Cares collects quality furniture and whitegoods from donors in these inner-city areas:

Alexandria, Annandale, Balmain, Balmain East, Beaconsfield, Birchgrove, Camperdown, Centennial Park, Chippendale, Darlinghurst, Darlington, Dawes Point, Elizabeth Bay, Enmore, Erskineville, Eveleigh, Forest Lodge, Glebe, Haymarket, Kings Cross, Leichhardt, Lilyfield, Marrickville, Millers Point, Moore Park, Newtown, Paddington, Petersham, Potts Point, Pyrmont, Redfern, Rosebery, Rozelle, Rushcutters Bay, St. Peters, Stanmore, Surry Hills, Sydney CBD, The Rocks, Ultimo, Waterloo, Woollahra, Woolloomooloo and Zetland.

A map of this area appears on our webpage (see below).



At times there are offers of donations of furniture or white goods from a potential donor living outside the suburbs listed above. Each of these offers is considered by the operations team and if suitable (e.g., there are a few suitable items that we are short of or if there is a substantial quantity suitable items) a collection will be organised outside of the usual Tuesday collection.

In instances where what is offered is not suitable for our clients (items too large for our clients) we suggest to the donor that they check with other charitable organisations

What do we collect?

PCI collects furniture and whitegoods for redistribution to our clients. The items need to be in good condition. As the homes of our clients are often quite small, we only accept furniture that is suitable to their homes. For example, all items, especially sofas, must not be longer than 1.8 metres. For safety reasons we do not accept items with glass e.g., glass topped dining or coffee tables.

We are generally in need of fridges, microwaves, washing machines, chests of drawers, small sofas, coffee tables, small dining tables (2-4 seat). We also take toasters, jug/kettles, heaters, fans, lamps, saucepans, fry pans, good quality crockery, cutlery and other kitchen tools.

Any donated electrical items are safety checked by volunteers (this is purely an Electrical Check to ensure that the item is safe) called Testing and Tagging (T&Ting). The T&TING Team test that fridges, TVs and lamps are working correctly. The T&Ting Team cannot test Washing Machines for correct operation. T&Ting is required by NSW law.

We **do not** collect: mattresses, beds, clothing, soft furnishings, wardrobes, furniture with glass tops, office furniture, sofas longer than 1.8 metres or sofa beds.

We encourage potential donors who offer a mattress or bed to check the **City of Sydney collections** or call them 02 9265 9333.

We have limited space in our storage facility in Leichhardt and therefore only keep a small stock - collecting and delivering where possible within the same week.

Collection of donations

On our website there is an online form for donors to tell us what goods they have and where they live. (Donors can alternatively indicate on the online form that they are prepared to bring their goods to the depot). If we can accept their donation and find their goods a new home, we'll arrange to collect them, generally, on a Tuesday. Final acceptance is at the discretion of the truck driver. Goods that are too large, torn, stained or otherwise damaged are likely to be rejected. White goods and televisions must be confirmed to be in good working order as we do not repair these items.

B. Applications for assistance

All requests for furniture and whitegoods need to be made through authorised agencies in the City of Sydney.

If a client needs furniture or whitegoods and they live within our area of operation (see map above), their Case Manager can use our online form to request items.

Some of the agencies that Pyrmont Cares works with include:

Aftercare Australia, Bobby Goldsmith Foundation, Brown Nurses, Catholic Cares Over 55's, City West Housing, Common Ground, Camperdown, Glebe House, Haymarket Centre, Homeless Connect, Hopestreet, Mercy Arms, Metro Housing, Mission Australia, Stepping Out, New Horizons, Reconnect Inner City, Redfern Health Centre, Richmond PRA, Salvation Army, St. Vincent de Paul, Twenty 10, Uniting Care Harris Centre, Wayside Chapel, Weave, NEAMI, Youth off the Street and YWCA.

Pyrmont Cares has a policy of **NOT** taking used mattresses or beds.

Agencies are to use the **Request Furniture** Online form on our website to request furniture. The form can be used on a PC, smartphone or tablet.

C. Delivering assistance

When we receive the request for items via the website a volunteer, rostered on organising deliveries, contacts the referring case worker and client to negotiate a delivery of the requested items. Pymont Cares attempts to deliver what the client needs but is limited by the donations of goods.

PCI does not collect used mattresses but does have an arrangement with a supplier of reconditioned and sanitised mattresses. We arrange for the purchase of these on behalf of the client and pass them on at cost. The referring agency must pay for these mattresses before delivery is organised.

A date and time for delivery is negotiated with the client - always on a Wednesday - and the client must be home to receive the goods and in some case the caseworker is in attendance.

TRUCK DRIVER AND CREW: KEY TASKS

The following items in the truck cab are available for use by the driver/crew

- First aid kit
- Masks, hand sanitiser
- 2x wooden wedge for keeping doors open
- Limited tools
- Although there is a jack in the truck if needed the NRMA can be contacted to change tyres etc

DRIVER AND CREW RESPONSIBILITIES TUESDAY

Driver

- Retrieve key from lock box and open cab door and roller door padlock
- Check vehicle tyres, mirrors, lights etc are in working order
- Check all items in the load are secure and where necessary, wrapped in blankets to avoid scratches and damage to surfaces.
- Complete the travel log
- Have a printed copy /or ready on a phone of the donation pick-ups for the day.
- Always ensure the truck is safely parked and ensure all crew are operating equipment in a safe manner
- Keep phones on so you are contactable from the Pymont Cares depot staff
- If there is a delay in the pick-up or traffic is particularly heavy phone the Deliveries Coordinator to let them know
- Once all donations are collected drive to the Depot - King Storage Leichhardt 40-76 William Street Leichhardt. **Drive down the driveway opposite 47 Francis Street Leichhardt.**
- Unload items with assistance from other volunteers
- Load and secure furniture and items (for delivery by other volunteers on Wednesday)
- Check trolley and dolly are secured (bungee/elastic band provided for this)
- Return the truck to Jones Street Pymont.
- Padlock the roller door and stow door key in the keysafe"close the Keysafe and scramble the code - note that changing the number by one digit is **NOT** sufficient.
- Check fuel gauge and ensure the tank is at least quarter full for next driver. (Please note there are 3 fuel cards in the truck. Only the BP requires a PIN (2009).
- Complete the travel log
- Report to the Truck Roster coordinator any issues related to the truck, crew or client interaction. For example: any injury, damage to the truck, client or public interaction.

Crew Member

- Prior to pickups/deliveries review pickup/delivery schedule with driver
- Contact client prior to pickup/delivery phone 5-10 minutes before your expected arrival
- Navigate and provide directions for driver
- While loading/unloading take guidance/instruction from driver in terms of loading/unloading any items and ensuring items are secure
- Operate all equipment in a safe manner

- Liaise with the client as necessary
- On completion of shift assist driver in tidying ropes/blankets and securing the trolley and dolly and locking the back roller door of the truck.

DRIVER AND CREW RESPONSIBILITIES WEDNESDAY

Driver

- Retrieve key from lock box and open cab door and roller door padlock
- Check vehicle tyres, mirrors, lights etc are in working order.
- Complete the travel log
- Refer to the printed copy of the delivery schedule in the cab for the day. (Note earlier version will be emailed to driver & crew in advance, but this printed copy has any last minutes changes and should be the one you use)
- Keep phones on so you are contactable by the Pymont Cares Deliveries Coordinator in case of changes
- Always ensure the truck is safely parked and ensure all crew are operating equipment in a safe manner
- Deliver furniture and items to clients as per the delivery schedule.
- Once all deliveries are completed return the truck to Jones Street Pymont and complete the travel log.
- Check fuel gauge and ensure the tank is at least quarter full for next driver. (Please note there are 3 fuel cards in the truck. Only the BP requires a PIN (2009).
- Padlock the roller door and stow door key in the keysafe"close the Keysafe and scramble the code - note that changing the number by one digit is **NOT** sufficient.
- Report to the Truck Roster coordinator any issues related to the truck and crew for example: any injury, damage to the truck, client not home or furniture still on the truck.
- Report to Delivery Coordinator any client or caseworker interaction issues.

Crew Member

- Prior to pickups/deliveries review pickup/delivery schedule with driver
- Contact client prior to pickup/delivery Phone 5-10 minutes before your expected arrival or as requested on the delivery schedule.
- Navigate and provide directions for driver
- While loading/unloading take guidance/instruction from driver in terms of loading/unloading any items and ensuring items are secure
- Operate all equipment in a safe manner
- Liaise with the client as necessary
- On completion of shift assist driver in tidying ropes/blankets and securing the trolley and dolly and locking the back roller door of the truck.

DRIVER AND CREW SAFETY

Driver's Role

The Driver is responsible for the safe operation of the vehicle and for the safe loading and unloading of the vehicle. That means ensuring that the truck crew know what to do and how to do it. The driver should ensure the crew are familiar with the equipment to be used, as described in this manual.

Uniform

PCI supplies polo shirts and caps, please ask the Volunteer Managers or Ops Co-ordinator if you need them.

Truck location for safe load and unload

- Depot doors are to be opened prior to the truck reaching the doors.
- The combination to the lock on the doors is in the truck.
- The truck MUST be reversed carefully to the roller door of the storage building
- Leave enough room for the driver to exit the truck
- Engage the truck hydraulic lifter to the up position

Health, Safety and Personal Protective Equipment (PPE)

There are high visibility vests in both vehicles. Please use the vests in traffic areas.

Closed shoes MUST be worn (NO open toed shoes or sandals).

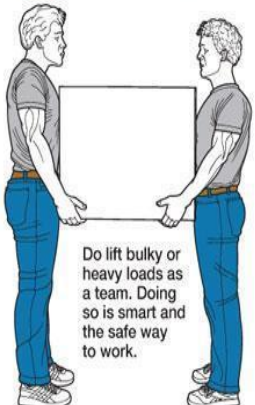







If you have safety or walking boots we suggest you wear them or else a closed in shoe with a good gripping sole.

Protecting volunteers and client's health is a priority. The COVID pandemic has highlighted this and has resulted in regular updates in policies and practices. Vaccination status, masks, hand sanitising, crew size and delivery protocols will continue to be updated based on government and health recommendations.

Tail lift

- Before moving the tail lift up or down
- Check any item on the lift is secure and will not topple.
- Check all volunteers are clear and call loudly 'ALL CLEAR' before moving the tail lift up or down.
- Only then operate tail lift.
- Caution when checking that all volunteers are clear make sure your own toes are well clear, the operator is often the person nearest the tail lift. The tail lift is powered up and down.
- Wear closed toe shoes at all times.

LIFTING DO'S & DON'TS

<p>DO LIFT AS A TEAM</p>  <p>Do lift bulky or heavy loads as a team. Doing so is smart and the safe way to work.</p>	<p>DO TURN WITH LEGS</p>  <p>Do move your legs and feet when turning or lowering the load. Avoid twisting at your waist.</p>	<p>DO USE YOUR LEGS</p> <p>Do lift the load using your powerful leg and buttocks muscles. Your feet should be wide apart, head and back upright. Keep abdominal muscles tight and the load in close.</p> 	<p>DO USE EQUIPMENT</p> <p>Do use equipment like hand trucks, dolly's, or forklifts to do the heavy lifting. It's much less work and less risk of injury.</p> 
<p>DON'T LIFT BULKY LOADS ALONE</p>  <p>Don't lift bulky or heavy loads alone. Doing so puts great stress on your low back muscles and spine.</p>	<p>DON'T TWIST WHEN LIFTING</p>  <p>Don't twist when lifting, lowering, or carrying any load as this increases your risk of back injury.</p>	<p>DON'T USE YOUR BACK</p> <p>Don't lift the load with your rear end high and your head low. Use your leg muscles, not your weaker low back muscles.</p> 	<p>DON'T LIFT HEAVY LOADS</p>  <p>Don't lift heavy loads when you can use equipment. It is less work and less stress on your low back.</p>

Trolley or Hand Truck (2 or 6 wheel truck)



The following principles should be applied for the safe use of hand trolley:

- Load weight should be within the Rated Load (RL) of the particular trolley.
- Tip the load slightly forward so that the tongue of the hand truck goes under the load and then push the tongue of the hand truck all the way under the load.

- Load should be stable and have a centre of gravity not higher than the handle height.
- Keep the centre of gravity low by placing heavier and/or larger items below the lighter or smaller ones.
- Load height should be such that the operator has clear visibility in the direction of travel if the view is obstructed, get a second person to assist.
- Place the load so that it will not slip, shift or fall, and secure it with straps if they are required.
- Always wear enclosed footwear when using this equipment to move items.
- Path should be free of obstacles and be at least 1m wide.
- Load weight for single-person operation should not exceed 100kg.
- Push the load so that the weight will be carried by the axle and not the handle.
- Do not walk backward with a hand truck unless going up stairs or ramps.
- When going down an incline, keep the hand truck in front of you so it can be controlled at all times.
- Move hand trucks at a walking pace.
- Store hand trucks with the tongue under a pallet, shelf or table.
- Avoid lifting a loaded trolley over obstructions.
- If trolleys are pushed up a slope, the load should be reduced so that the recommended rolling force limit is not exceeded.
- Use the six wheel trolley for all steps.
- Ascend or descend one step at a time.

Donations

Donors of furniture are asked to complete a donation form from our website, <https://www.pyrmontcares.org.au/donations> and send the completed form together with photographs of the furniture to the shared operations mailbox, ops@pyrmontcares.org.au

The currently rostered Pickups Coordinator checks whether we need the item against our stock list and investigates the quality of the donation. They will then program the pickup and distribute pickup lists by email to the Tuesday truck crew.

PCI's most constrained resource is storage space so we only collect furniture if our stock levels for that item are low. We only collect good quality furniture. Final quality control rests with the Driver, who can refuse pickup.

Please do not uplift furniture not on the collection schedule without checking with the Pickups Coordinator first. In one year, it cost PCI over \$2000 to dispose of furniture we could not use.

Donation forms for your shift will be emailed to each crew member.

The Pickups Coordinator's phone is 0423 751 903

Orders/Deliveries

Orders for furniture are made by Caseworkers on behalf of their clients using an Order/Delivery form from our website <https://www.pyrmontcares.org.au/orders> .

PCI does not deal directly with clients but relies on Caseworkers to make assessments of need and practicality on behalf of their clients. Caseworkers use the online form at <https://www.pyrmontcares.org.au/orders> and the Deliveries Coordinator will subsequently liaise with the Caseworker to ensure that access is suitable and make arrangements for alternative items if we are out of stock. Caseworkers must make arrangements to carry goods upstairs if there are no lifts. The order forms for the Wednesday deliveries are placed on the truck when it is loaded. The order forms will highlight what is actually included in the delivery for each client and may differ from the goods requested. The Tuesday crew load the truck for Wednesday's deliveries.

Occasionally a client is unclear about the furniture they are to receive. Please refer to the agreed Order form sheets in the cab of the truck to resolve these discussions.

The Delivery Coordinator's phone is 0452 537 998

If you cannot deliver or pick up, consider completing the collection or delivery later in the same shift. In the case of deliveries, call the Caseworker and the Client contact details are on the Order form, and see what alternate arrangements can be made. Do have a good look around before you leave and ask neighbours if they know of the client's whereabouts. If all else fails inform the **Deliveries Coordinator on 0452 537 998** and bring the furniture back to the Leichhardt depot. If you cannot pick up please inform the **Pickups Coordinator on 0423 751 903**.

Location of PCI's data

Note that PCI owns the domain names pyrmontcares.org and pyrmontcares.org.au

PCI is committed to ensuring the security of our members' personal data. To this end in 2022 the Committee reviewed our personal data requirements and have streamlined our requirements. For example we no longer request/hold date of birth information, we simply ask for an age range. All membership records have been reviewed and data deemed unnecessary to our operation, as well as paper and digital copies of forms containing personal data, have been securely destroyed.

PCI's membership data and operational information is stored on the pyrmontcares.org server and is accessed via the online facilities at pyrmontcares.org. Other information such as the constitution, forms, financial statements and so on are kept on the Google Drive storage associated with pyrmontcares.org.au and can be accessed by members through the Secretary at sec@pyrmontcares.org.au

Facebook page

PCI has a Facebook page:

<https://www.facebook.com/Pyrmont-Cares-464748936933778/timeline> Please go and like or follow our page and share it with your own Facebook contacts. The more people who are aware of us, the more furniture we can collect and the more volunteers we can recruit. The Facebook page is also a useful way of staying in touch with breaking news. Items of interest should be sent to sec@pyrmontcares.org.au

Newsletter

PCI produces an irregular newsletter. If you have articles for publication, (150 words and a photo) please send them to sec@pyrmontcares.org.au. Alternately printing a copy and putting it on your strata noticeboard helps, as does forwarding it to those you think may be interested.

PCI aims to contribute to our volunteers' connection in our community and hold occasional social functions and an annual Christmas function to support this aim.

APPENDIX: DONATION PROMOTIONS

PYRMONT CARES INC.

PYRMONT CARES COLLECTS QUALITY RECYCLED FURNITURE AND WHITEGOODS TO DISTRIBUTE TO PEOPLE IN NEED

Do you have unused furniture or household goods in good condition taking up space in your storage cage? Why not donate them Pyrmont Cares? All donated goods go to those in need and not to land fill.

WHAT Our clients need furniture and whitegoods including to small to medium sized dining settings, entertainment units, TVs, bedside tables, coffee tables, drawers, refrigerators, washing machines, microwaves, small appliances and general household goods.

* Please note that we do **NOT** take mattresses or beds (for hygiene reasons).

PICK UP If you have goods to donate go to our website for information and/or phone **0423 751 903**

DELIVER IF YOU ARE ABLE TO DELIVER YOUR ITEMS WE CAN TAKE YOUR DONATIONS AT OUR LEICHHARDT STORAGE UNIT ON TUESDAY MORNINGS BETWEEN 10AM AND 12PM.

FOR MORE INFORMATION ABOUT PYRMONT CARES VISIT <https://www.pyrmontcares.org.au>

**PYRMONT CARES
SO, DON'T TOSS IT.
DONATE IT.**



CALL TO ARRANGE PICKUP: 0423 751 903

You will help someone in need in our own community

Pyrmont Cares, a local charity, will take your used furniture, whitegoods and small electrical and kitchen items and give them to people in need - vulnerable people in our community who need help establishing themselves.



Pyrmont Cares Inc.

Recycling furniture and whitegoods to those who need them the most in the inner city
Ph: 0423 751 903 | Email: mail@pyrmontcares.org.au | www.pyrmontcares.org.au
Post: PO Box 240 Pyrmont NSW 2009